

Privacy Policy of AVO Communications Ltd.

Website: avo-simfree.com

Support Contact: esim@avo-simfree.com

Introduction

AVO Communications Ltd. values your privacy and is dedicated to safeguarding your personal data. This document outlines our approach to privacy and how we handle your personal information on our website avo-simfree.com and related services. We might revise this policy periodically.

By engaging with our services, which include our website, apps, products, data feeds, or other related offerings, you acknowledge and consent to the practices described in this privacy policy.

Concerns and Queries

Should you have any concerns or questions regarding your data privacy that remain unresolved, please reach out to us at esim@avo-simfree.com. Further details can be found in section '7. Updating Your Information'.

Commitment to Data Privacy

AVO Communications Ltd. is dedicated to responsibly handling your personal data. We adhere to several key principles regarding the General Data Protection Regulation (GDPR):

- **Clear Purpose:** We explicitly inform you about the processing of your personal data.
- **Data Relevance:** We limit our data collection to what is strictly necessary.
- **Retention Period:** We only retain personal data for as long as needed to fulfill its purpose.

- **Individual Rights:** You have rights regarding your personal data, including access, correction, and deletion.
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1. Data Collection

1.1. Identifiable Personal Information

We collect data that you voluntarily provide, such as when you register, fill out contact forms, or engage in our services. This may include your name, email, phone number, and other relevant details. We use this data to provide and enhance our services, offer customer support, conduct research, and tailor content to your preferences.

You can choose not to provide certain information, but this may limit your access to some services. By creating an account, you consent to our data processing practices.

1.2. Sensitive Personal Data

We ask you not to send or disclose any sensitive personal data (e.g., social security numbers, racial or ethnic data, political opinions, etc.) through our services, unless specifically requested for a particular purpose.

1.3. Non-Identifiable Information

We also collect non-identifiable data, such as referral websites, IP addresses, browser types, and usage details. This helps us understand user behavior and improve our service.

1.4. Cookies and Tracking Technologies

Cookies help us personalize and enhance your experience. We use session and persistent cookies and may use first-party and third-party cookies. You have the option to disable cookies if you choose.

2. Use of Cookies

Our services use cookies for various purposes, including site functionality, personalization, performance analysis, and advertising. We offer detailed information on cookie types and the option to opt-out of certain types of cookies.

3. Utilization of Collected Data

We use the collected data to operate and improve our services, manage user accounts, provide customer service, and for marketing purposes, subject to your consent. We may share your data with trusted service providers under strict confidentiality agreements.

4. Disclosure Practices

We only disclose personal data with your permission or under specific legal circumstances. Our policy is to respect your privacy and use the information for the intended purposes only.

5. Policy for Children

Our services are not directed at children under the age of 13. We do not knowingly collect data from minors under 13.

6. International Data Usage

Our services are accessible globally, and we take care to handle data in accordance with various privacy laws and regulations.

7. Updating Your Information

You can update or request the deletion of your personal data anytime by contacting us at esim@avo-simfree.com.

8. Security Measures

We employ industry-standard security measures to protect your data. However, no method is entirely secure, and we encourage users to also take precautions in protecting their data.

9. Policy Updates

We reserve the right to modify this privacy policy. Significant changes will be communicated through our website or via email.

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